

## **Daintree Vanilla & Spice General Terms & Conditions**

Daintree Vanilla & Spice (DVS) is pleased to provide this web site for your personal use. However, by using this site, you agree to the terms and conditions provided below.

This Site is governed by Australian Law.

### **Variation**

DVS may vary these terms at any time. Any variations become effective on posting. By continuing to use the site after the terms have been varied, you agree to be bound by the variation.

### **Use & Copyright**

You may use the Site and the information contained within it for your own personal and non-commercial reference only. You agree that you will not hack into the site nor employ any robot, spider or other device or process to use the Site for any unauthorized purposes. You agree that you will not take any action that imposes an unreasonably large burden on the Site.

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### **Intellectual Property**

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The sender of any communications to this Site or otherwise to the owners of this Site shall be responsible for the content and information contained therein, including its truthfulness and accuracy.

### **Privacy**

The DVS Privacy Policy is incorporated into these terms of use. Please refer to the Privacy Policy for more information.

### **Online Sales**

Where you make a purchase through the Site, you are bound by the DVS Terms of Sale in relation to that purchase.

### **Disclaimer**

Your use of this site and material from this site is at your own risk.

DVS strives to provide accurate and up to date material on this site. However, DVS makes no warranties or representations as to the accuracy or timelines of the material provided on this site. DVS assumes no liability or responsibility for any errors or omission on this site.

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DVS assumes no liability or responsibility for any damage to you, your computer, or your other property, due to your access to or use of this site or any materials provided on this site.

### **Applicable Law**

Any dispute arising out of your use of this site or material from this site shall be resolved according to the laws of the State of Queensland, Australia.

### **General Provisions**

If any part of this agreement is held to be unenforceable, the unenforceable part must be given effect to the greatest extent possible and the remainder will remain in full force and effect. This agreement is governed by the laws of Queensland, Australia. You irrevocably submit to the exclusive jurisdiction of the courts of Queensland, Australia.

## **Daintree Vanilla & Spice Terms of Sale**

Please read these Terms of Sale carefully before using the Site. By using the Daintree Vanilla & Spice (DVS) Online Shop, you are agreeing to be bound by the following terms and conditions.

### **Variation**

DVS may vary these Terms of Sale at any time. Any variations become effective on posting. By making a purchase through this Site after the terms and conditions have been varied, you agree to be bound by the variation.

### **Product Availability**

While we strive to keep as much stock as possible in our inventory year round, we are at the mercy of both Mother Nature and the needs of our customers. If a product is temporarily out of stock we will notify you of any delay or when the product will next become available.

## **Pricing**

All pricing defaults to Australian Dollars (AUD), however you are able to select various other currencies before placing your order.

All pricing currently includes the relevant Australian taxes.

Prices do not include shipping.

Prices are subject to change without notice.

## **Ordering**

You may order online at the DVS Online Shop, via telephone or fax at +61 7 40450176 or via mail.

Please send mail order to:

Daintree Vanilla & Spice  
1 Peate Close  
Edmonton Qld Australia 4869

## **Methods of Payment**

Payment must be received in full for all orders prior to postage using one of the following methods:

- Credit Card: Visa, Master Card, American Express
- Bank Transfer
- Cheque

Online Orders – payments are processed via [www.paypal.com](http://www.paypal.com), an extremely safe and secure online payment service. **Credit cards and bank transfers are accepted.**

First time users must make a one time registration to create an account following the links provided. All buyers are protected by the Paypal Buyer Protection Programme and Buyer Complaints Policy, however please read the Privacy Policy to understand their information collection practices.

Phone, Fax and mail order - payments can be made via bank transfer or cheque. We reserve the right to hold any cheque until it is cleared into our account.

Please make all cheques out to "Daintree Vanilla & Spice".

## **Order Status**

Once we receive your order, you will receive an email confirming your order. A second e-mail will notify you once your order has been shipped.

## **Packaging**

Our product guarantee covers the quality and description of the product that we ship. DVS packaging has been designed and selected to maintain the quality and freshness of

our products. We carefully check, pack and inspect all orders prior to postage and shipping from our facility to ensure no damaged or spoiled items are sent out.

### **Shipping / Postage**

We aim to fulfil all orders as soon as possible upon receipt of payment for your order. We ship worldwide using Australia Post. Postage and Handling charges are additional to the cost of the product and based on weight and destination. Additional fees may apply for heavier items.

### **Delays**

We cannot be held responsible for orders delayed by shipping companies, customs or other government authorities, adverse weather or force majeure.

### **Returns**

We accept returns of unused products in their original, sealed packaging within 21 days of purchase for exchange, credit or refund. Opened items cannot be returned unless the product has been damaged in some way.

Please contact us via email first with your reason for returning the product(s). We will then notify you by return email of the next course of action.